



# POLIDANO

## Quality Policy

**Polidano Brothers Ltd. is one of the mainstays of the Maltese economy. Formed just under 30 years ago, the Company has shaped the construction industry in Malta, establishing itself as the largest private construction business on the islands. The business also incorporates the manufacture of products that complement the building industry.**

### Our Objectives

- ≡ A 'hands-on' Quality Management System focused on operational excellence for both products and services.
- ≡ A company culture based on the highest standards of quality, safety, efficacy, customer service, environmental responsibility and continuous improvement, which will help us achieve our aims of long term success and sustained improvements.

### Responsibilities

The Directors, Management and Staff are all responsible for the Quality Management System, seeking improvement by constant review, with suppliers and sub-contractors also being encouraged to co-operate.

### Our Commitment

- ≡ Achieving customer satisfaction through the use of quality procedures which will be operated to meet or exceed the requirements of ISO 9001:2015(EN) or any other applicable standards, guidelines and regulations, depending on the product or service being offered.
- ≡ Communicating this policy to our employees, stakeholders, and all interested parties to ensure continued adherence to this policy.
- ≡ Quality teams shall be both empowered and accountable.